



News Letter: September 2006

News first, Gemma's baby, Poppy, was delivered on August 14th and we can report that mother and baby are doing well.



While Gemma is on leave and also to cover Rachel's impending delivery, please welcome Charlotte to our team.

Postal Strike

Since Monday 28th August we have had a 'wildcat strike' at our sorting office in Exeter. We are currently running our post up to Taunton to avoid Exeter but there are delays in post being delivered to us. I apologise, this really is out of our control, please allow extra time and if you need work urgently contact us, we can arrange to have work collected and delivered by DHL at cost.

Photography

Are there any more dental photographers out there? Jon Sproson of The Dentalspa in Shrewsbury, has sent us some excellent photographs of our work including before and after shots, which he has fitted. We are creating a special section for client's pictures on the Phoenix web site so if you have some stunning shots we will be happy, with permission, to post them, acknowledge them and provide links to the appropriate web sites for participating dentists.

Customer Survey

For those of you who have not yet responded to the July Customer Survey please may we have your comments as soon as possible? If the form has been mislaid it can be downloaded from our website www.phoenix-dental.co.uk. Your comments are valued as they provide the basis for our future product range and service levels.

And finally, Phoenix will be exhibiting at the Dental Showcase 2006 at ExCel on October 5th - 7th inclusive, (www.dentalshowcase.com) so be sure to visit us on stand C10a.

Best Wishes



REGISTERED MEMBER